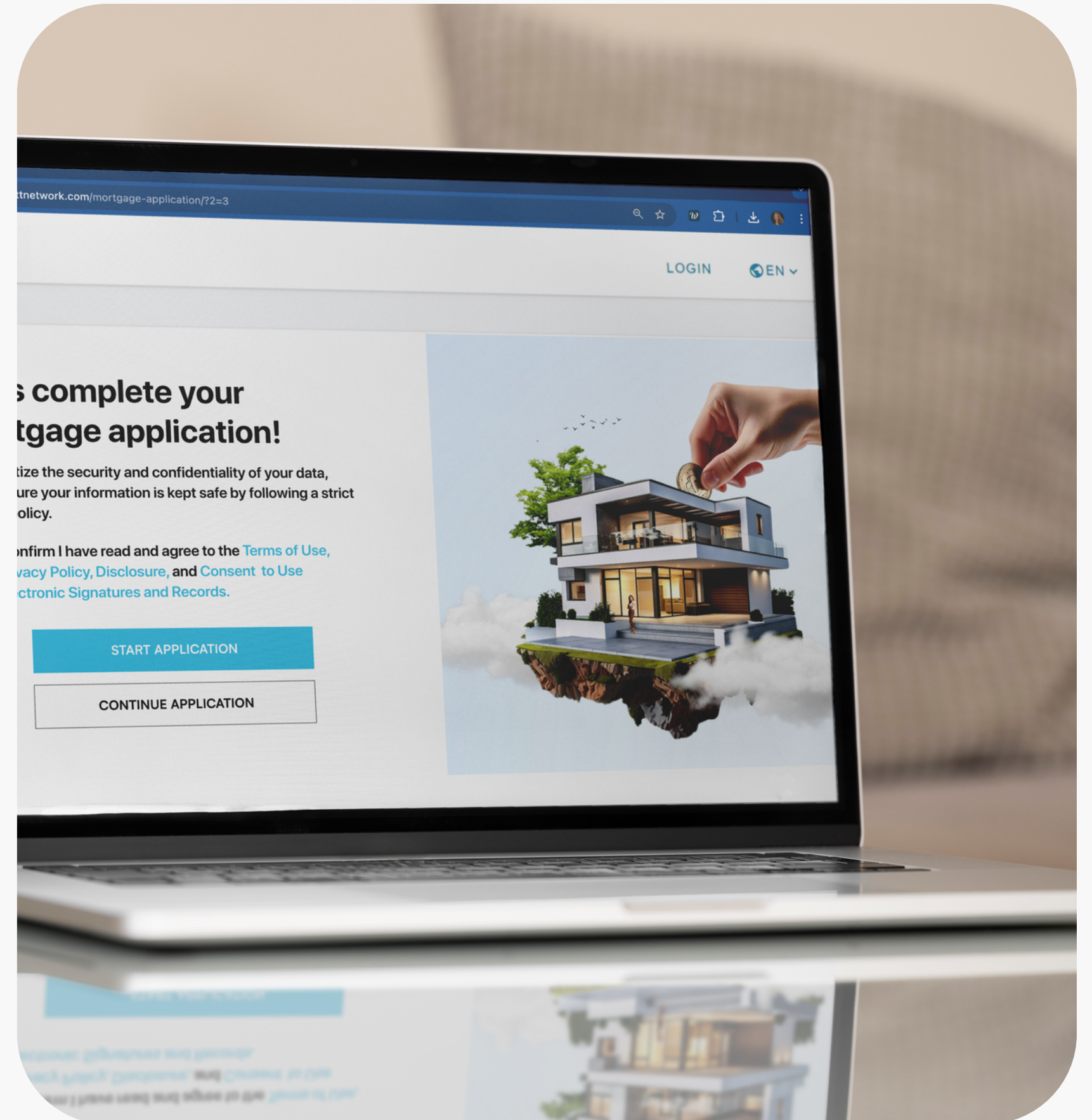


Scarlett Mortgage

June 2025 Release Note



1.New Login Page for App 3.0 to capture Applicant's details earlier

A new enhancement was released for App 3.0's Login page to capture an applicant's first name, last name, and their contact details (email address or phone number) upfront. This allows Scarlett Mortgage to capture a new mortgage application even earlier than before. As soon as an applicant completes login verification (via their email or phone number), even before the Application's interview stage is completed, a new Application is created under the Work-In-Progress tile on your Deal Dashboard. This will ensure you never lose a lead and always have the opportunity to follow up on every application that is started through Scarlett Mortgage, no matter where your client leaves it.



LOGIN

EN

Let's get your application Done. Apply Immediately!

First Name

Last Name

Phone or email address

☐ I confirm I have read, understood and agreed to the [Terms of Use](#), [Privacy Policy](#), and [Disclosure](#).

START APPLICATION

Or press the Login button above to continue your application, upload documents or view an existing application.





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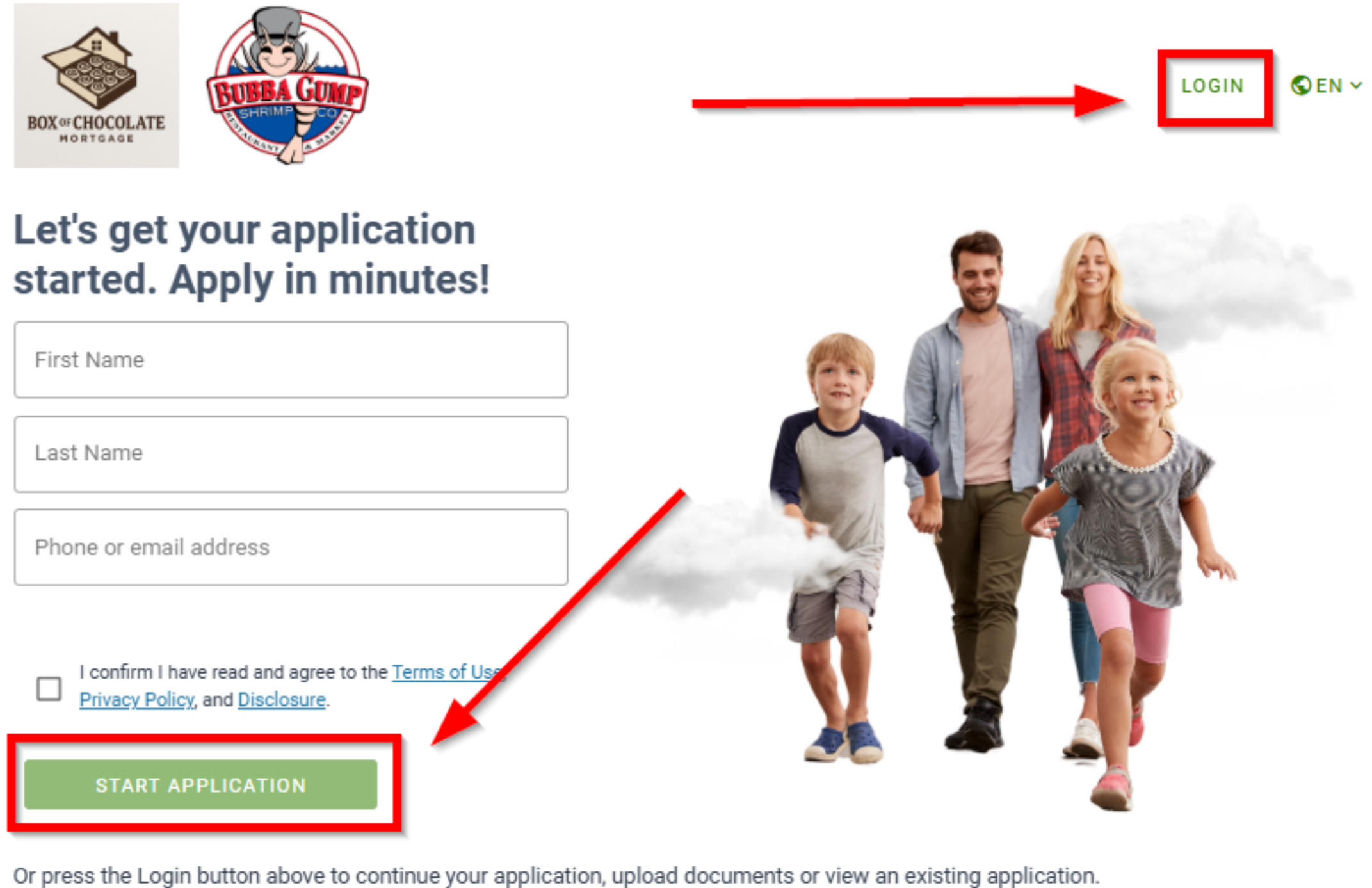
2. Purpose-built access for a streamlined experience

We've refined the way clients access their Application Portals to provide a more intuitive experience and ensure they're always in control of their journey. Clients now have two clearly defined options:

- **Start Application** – Initiates a brand-new mortgage application from scratch.
- **Log In** – Opens the client's portal, where they can view or continue existing applications, review or manage document requests, and view Mortgage Summary Pages.

This enhancement creates a clear distinction between starting fresh and continuing an in-progress file. It also improves consistency in how clients interact with their application journey — especially when they have more than one open application.

Tip: If a client is returning to continue an existing application, they should click "Log In" (top right).



The screenshot shows the application portal interface. At the top left are the logos for 'BOX OF CHOCOLATE MORTGAGE' and 'BUBBA GUMP SHRIMP CO. RESTAURANT & BAR'. To the right is a 'LOGIN' button, which is highlighted with a red box and a red arrow pointing to it from the left. Below the logos is the heading 'Let's get your application started. Apply in minutes!'. Underneath this heading are three input fields: 'First Name', 'Last Name', and 'Phone or email address'. Below these fields is a checkbox with the text 'I confirm I have read and agree to the [Terms of Use](#), [Privacy Policy](#), and [Disclosure](#).' Below the checkbox is a green 'START APPLICATION' button, which is highlighted with a red box and a red arrow pointing to it from the right. To the right of the input fields and checkbox is a photograph of a family (a man, a woman, and two children) running happily. At the bottom of the page, there is a line of text: 'Or press the Login button above to continue your application, upload documents or view an existing application.'

3. Splitting the Interview section and adding Subject Property information as a separate step

This change splits the Subject Property details from the Interview Section of the client's Application flow so that it becomes a defined aspect of the application and is easier to find and refer to after the fact. Just like before, the Subject Property details will only appear if the client has selected the appropriate fields in the Interview Section.

SCARLETT
by AXIOM

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< BACK

SAVE & CLOSE

?

YOUR APPLICATION MENU >

Interview

Subject Property

Applicant(s)

Realtor

Questions

Document(s)

Finalize

Contact Information

* Required Field

Salutation

First Name *

Last Name *

Date of Birth *

SIN

Marital Status *

Email Address *

Home Phone

Mobile Phone

First-time homebuyer? ⓘ

Politically Exposed Person (PEP)? ⓘ

yyyy-mm-dd

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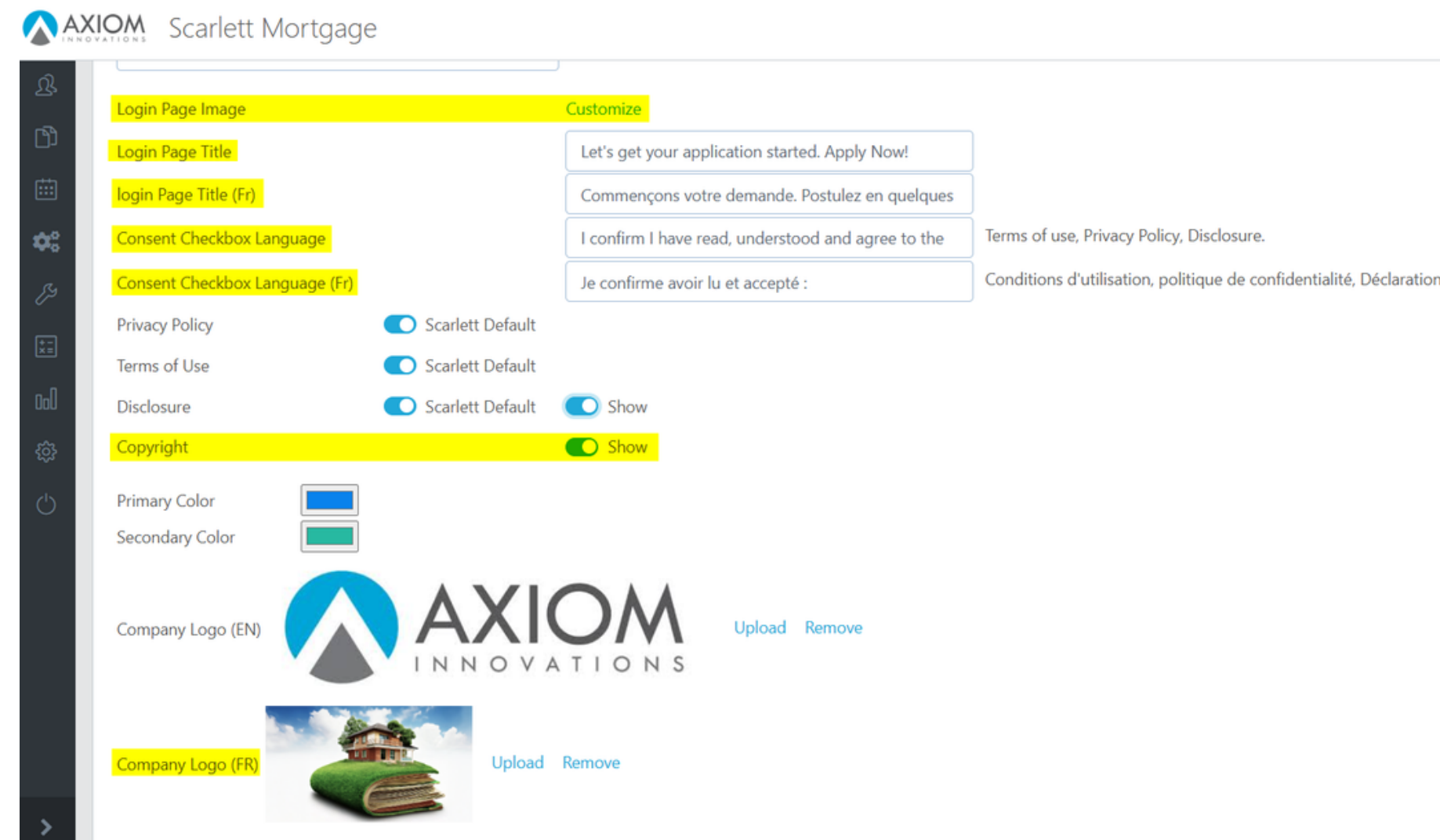
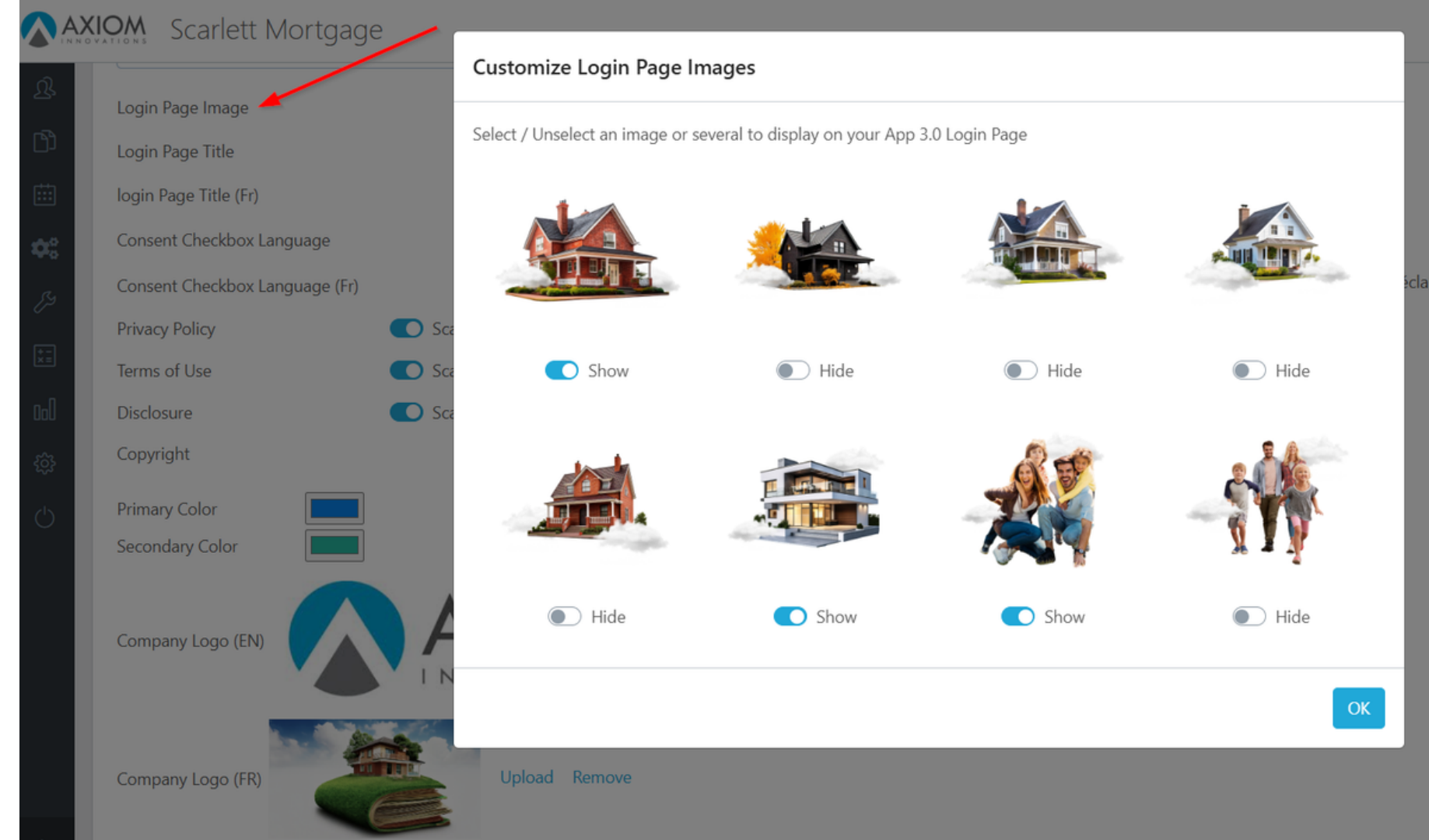
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4. App 3.0 Settings page – additional options available

To accommodate these new features, some additional options were added to the App 3.0 settings page giving agents the ability to control and modify their Application's content and appearance on the client's view of the App Login Page. You'll find a list of all the new settings available below:

- Login Page Image – giving the agent control over which available images to display
- Modify Page Title (EN & FR)
- Modify Consent Checkbox Language (EN & FR)
- Show / Hide Disclosure
- Show / Hide Copyright
- Adding Company Logo (FR)



Along with these new settings is also the ability to modify the text displayed to your client’s when they reach the “Add Co-Applicant” and “Invite Co-Applicant” stage of their Application

Application Settings

SIN	☒ Show	☐ Optional	
Add Co-Applicant	☒ Show	Customize	
Invite Co-Applicant	☒ Show	Customize	
Address History	☒ Show	☒ Required	Minimum 3 years ▼
Income / Employment History	☒ Show	☒ Required	Minimum 3 years ▼
Assets	☒ Show	☐ Optional	
Liabilities	☒ Show	☒ Required	
Insurance	☒ Show		
Realtor Details	☒ Show		
Solicitor Details	☒ Show		
Custom Questions	☒ Show	Customize	

Application Summary & Tools

We are here to help!

☎ 1.855.561.4399

✉ support@scarlettnetwork.com

All You Need Is One Platform

